## **FAQ**

## Alt Key

## SmartKey window closes when we press Alt Key in Windows 8 / Windows 10?

Close all other windows, and run SmartKey only, to use Alt Key combination to insert a letter.

#### email

## How to login into email module of SmartKey?

You need to adjust the security settings to login from another application.

For example, create an account in gmail, then

Goto, https://myaccount.google.com/security

Goto, Sign-in & security

Adjust, Allow less secure apps: OFF

Now you can use the ID and password for login

# How to use mail merge using SmartKey?

Go to Email - Build Database and make entries.

Compose a letter in SmartKey with <नाव> for mail merge.

Go to Email - Email. Enter your ' From Email ID ' and ' Password '.

Enter 'Subject 'and click 'To Email List '. Click 'Send 'button.

<नाव> will be replaced by name from the database, in the letter sent.

#### Open

## How to Open a Word Document in SmartKey?

Open the Word Document.

Save As ..

Save As Type choose Rich Text Format(\*.rtf)

Save and close the Word Document.

Open this document in SmartKey.

## **Paste**

## The text does not align properly, when we paste copied text from Word application?

Select the text in Word, press 'Left Arrow' key to unselect Space at the end, Copy and now Paste it on SmartKey Editor.

#### **SMS**

### How to send SMS?

Compose message in SmartKey.

Insert dongle with GSM SIM card in USB port. Start Dongle application.

You will get a message - Connected at Port ..

Enter mobile number in 'To Mobile No. 'textbox. Click 'Send '.

You can send SMS to 'ALL mobile numbers in Mobile List 'by selecting Radio-button 'To Mobile List' Click 'Send'.