

## FAQ

### Alt Key

#### SmartKey window closes when we press Alt Key in Windows 8 / Windows 10 ?

Close all other windows, and run SmartKey only, to use Alt Key combination to insert a letter.

### email

#### How to login into email module of SmartKey ?

You need to adjust the security settings to login from another application.

For example, create an account in gmail, then

Goto, <https://myaccount.google.com/security>

Goto, Sign-in & security

Adjust, Allow less secure apps: OFF

Now you can use the ID and password for login

#### How to use mail merge using SmartKey ?

Go to Email - Build Database and make entries.

Compose a letter in SmartKey with <ഫുൾ> for mail merge.

Go to Email - Email. Enter your ' From Email ID ' and ' Password '.

Enter ' Subject ' and click ' To Email List '. Click ' Send ' button.

<ഫുൾ> will be replaced by name from the database, in the letter sent.

### Open

#### How to Open a Word Document in SmartKey ?

Open the Word Document.

Save As ..

Save As Type choose Rich Text Format(\*.rtf)

Save and close the Word Document.

Open this document in SmartKey.

### Paste

#### The text does not align properly, when we paste copied text from Word application ?

Copy the text from **Word** and paste it on **Notepad**.

Now, copy the text from **Notepad** and paste it on **SmartKey**.

Second option, Select the text in Word, press 'Left Arrow' key to unselect Space at the end,

Copy and now Paste it on SmartKey.

### SMS

#### How to send SMS ?

Compose message in SmartKey.

Insert dongle with GSM SIM card in USB port. Start Dongle application.

You will get a message - Connected at Port ..

Enter mobile number in 'To Mobile No.' textbox. Click 'Send'.

You can send SMS to ' ALL mobile numbers in Mobile List ' by selecting Radio-button

' To Mobile List '. Click 'Send '.